

General Data protection notice

As of: December 2018

Information according to Articles 13, 14 and 21 of the General Data Protection Regulation (GDPR)

The following information provides you with an overview of how we process your personal data and of the rights you have under these data protection rules. What data is processed and how it is used largely depends on the services requested and/or agreed.

1. Name and contact details of the controller and/or the company's data protection officer

This data protection notice applies to the processing of data by Dürr Group companies, which can be found in the attachment. There you will also find the contact details of the controller and the contact person in regard of data protection. Alternatively, you can send any questions or requests on the subject of data protection to the data protection officer of Dürr AG, who can be contacted by email at [dataprotection\[at\]durr.com](mailto:dataprotection[at]durr.com).

2. Collection and storage of personal data as well as type, purpose and use of such data

If you enter into a relationship of trust with us (e.g. when ordering goods and services offered by us or during the commissioning of your company), or if a contractual relationship with you is initiated, or for the purpose of establishing contact, or for sharing information on companies and products, or during customer satisfaction analysis or product surveys, we collect the following information:

- Master Data (e.g. title, first name, surname, gender),
- Data for communication purposes (e.g. business telephone number (landline and/or cell phone), valid e-mail address, business postal address),
- Survey data (comments and rating provided by the customer) and log data (timestamp when answered).

We collect this data

- to identify you as our existing customer/potential customer interested in our services/supplier;
- to initiate a contractual relationship with you;
- to enable the performance of a contract that is subsequently concluded with you, where applicable;
- to correspond with you where this serves to initiate and/or fulfill a contract;
- to invoice you if a contractual relationship is established that involves payment;
- to improve customer service, service and products;
- for marketing and advertising purposes;
- to safeguard legitimate interests.

Data is processed at your request or as part of the customer satisfaction analysis or product surveys and is required, according to Art. 6(1)(1)(b) of the GDPR, for the specified purposes, for initiating the contractual relationship and for the mutual fulfillment of obligations under the subsequent contract, where applicable. If you have given us consent for processing your data for specific purposes such as product advertising or marketing, this is based on Art. 6(1)(1)(a) of the GDPR. In addition, your personal data will also be processed to safeguard legitimate interests according to Art. 6(1)(1)(f) of the GDPR, e.g. to improve the Dürr Group's range of products and services for you, to create statistical evaluations, to forward your request to one of our authorized dealers and to ensure the security of the Dürr Group's IT system and buildings.

The personal data we collect will be stored until the above-mentioned purposes no longer apply, after which it will be deleted, unless we are legally obliged, according to Art. 6(1)(1)(c) of the GDPR, to store such data for a longer period due to legal safekeeping and documentation requirements (e.g. German Commercial Code, Criminal Code or Tax Code) or unless you have given your consent for extended storage according to Art. 6(1)(1)(a) of the GDPR.

3. Sharing of data with third parties

We will not share your personal data with third parties for any purposes other than those listed below.

Your personal data will be shared with third parties where this is required for the performance of the contract concluded with you, according to Art. 6(1)(1)(b). These third parties include, in particular, companies belonging to the Dürr Group or partners we use for the performance of a contract, such as shipping companies or payment service providers. The third parties may only use the shared data for the specified purposes.

To safeguard the legitimate interests mentioned under section 2 above, according to Art. 6(1)(1)(f) of the GDPR, your personal data may be shared with third parties whom we use to safeguard legitimate interests (e.g. marketing service providers, authorized dealers).

Where required for performing a service, your personal data for whose purpose consent has been given according to Art. 6(1)(1)(a) of the GDPR will be shared with partners (e.g. marketing service providers, shipping companies).

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Some of the above-mentioned recipients and their service providers are based outside the European Economic Area (EEA) or process your personal data outside the EEA. It is possible that the data protection rules in countries outside the EEA are different from those in your country of residence. In case your personal data is transferred into other countries as described above, we will take appropriate measures to ensure adequate protection of your personal data in those countries. To this end, we will, for example, agree standard contractual clauses (2010/87/EC and/or 2001/497/EC). These can be made available by sending a request using the above-mentioned contact details.

4. Rights of the data subjects

You have the right:

- to withdraw, at any time, the consent you have given to us, according to Art. 7(3) of the GDPR. This means we will no longer be able to continue the data processing that was based on this consent;
- to request information on your personal data processed by us, according to Art. 15 of the GDPR. You may request information, in particular, on the purposes of the processing; the category of the personal data; the categories of recipients to whom the personal data has been or will be disclosed; the envisaged period of storage; the existence of a right to request rectification, erasure, restriction of processing or of a right to object; the existence of a right to lodge a complaint; the source of your data if it was not collected by us; and the existence of automated decision-making, including profiling, and, where applicable, meaningful information about their details;
- to request, according to Art. 16 of the GDPR, the immediate rectification of inaccurate personal data or the completion of incomplete personal data stored by us;
- to request, according to Art. 17 of the GDPR, the erasure of your personal data stored by us, unless the processing of such data is required for exercising the right of freedom of expression and information, for compliance with a legal obligation, for reasons of public interest or for the establishment, exercise or defense of legal claims;
- to request, according to Art. 18 of the GDPR, the restriction of processing of your personal data if you contest the accuracy of the personal data, if the processing is unlawful but you oppose its erasure and we no longer require the data but you require it for the establishment, exercise or defense of legal claims, or if you have objected to the processing according to Art. 21 of the GDPR;
- to receive, according to Art. 20 of the GDPR, your personal data, which you have provided to us, in a structured, commonly used and machine-readable format or to request the transmission of such data to another controller; and
- to lodge a complaint with a supervisory authority according to Art. 77 of the GDPR. To this end, you can usually contact the supervisory authority of your habitual residence or place of work or of our registered office.

5. Right to object

Where your personal data is processed on the basis of legitimate interests according to Art. 6(1)(1)(f) of the GDPR, you have the right, according to Art. 21 of the GDPR, to object to the processing of your personal data on grounds relating to your particular situation. Following your objection, we will no longer process such personal data, unless we can demonstrate compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or if such data is processed for the establishment, exercise or defense of legal claims.

If you would like to exercise your right to object, please send an email to [data.privacy\[at\]durr.com](mailto:data.privacy[at]durr.com). Alternatively, the objection may be referred to "Dürr Aktiengesellschaft - Corporate Communications and Investor Relations - Carl-Benz-Str. 34 - 74321 Bietigheim-Bissingen - Germany".

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Attachment: Contact details of the controller and the contact person in regard of data protection

Contact details of the controller		Contact person in regard of data protection
Agramkow Fluid Systems A/S	Augustenborg Landevej 19, 6400 Sønderborg, Denmark +45 7412 3636 agramkow@agramkow.com	Contact for Data Protection, Augustenborg Landevej 19, 6400 Sønderborg, Denmark +45 7412 3636 BRS@agramkow.com
Carl Schenck Machines en Installaties B.V.	Schiedamsedijk 81A, 3011 EM Rotterdam, Netherlands +31 10 4 11 75 40 info@tischenck.nl	Contact for Data Protection, Schiedamsedijk 81A, 3011 EM Rotterdam, Netherlands +31 10 4 11 75 40 straver@tisenck.net
Carl Schenck spol. s r.o.	U vlečky 1152, 66442 Modrice, Czech Republic +420 736 624 057	Contact for Data Protection, U vlečky 1152, 66442 Modrice, Czech Republic +420 736 624 057 thomas.kolb@tdurr.com
CPM S.p.A.	Via San Luigi 4, 10092 Beinasco (TO), Italy +39 011 3 98 84 11 dir@cpm-spa.com	Contact for Data Protection, Via San Luigi 4, 10092 Beinasco (TO), Italy +39 011 3 98 84 11 Roberto.Modini@cpm-spa.com
Datatechnic	Impasse du Stade, 88390 Uxegney, France +33 329 812 680 info.equilibrage@datatechnic.fr	Contact for Data Protection, Impasse du Stade, 88390 Uxegney, France +33 329 812 680 baer@tischenck.net
DUALIS GmbH IT Solutions	Tiergartenstraße 32, 01219 Dresden, Germany +49 (0) 351-47791-0 dualis@tidualis-it.de	Datenschutzbeauftragter, Tiergartenstraße 32, 01219 Dresden, Germany +49 (0) 351-47791-0 datenschutz@tidualis-it.de
Duerr Cyplan Ltd.	Zweigniederlassung Bietigheim-Bissingen, Carl-Benz-Straße 34, 74321 Bietigheim-Bissingen, Germany +49 7142 78 0 corpcom@tdurr.com	Datenschutzbeauftragter, Carl-Benz-Straße 34, 74321 Bietigheim-Bissingen, Germany +49 7142 78 0 dataprotection@tdurr.com
Dürr Aktiengesellschaft	Carl-Benz-Straße 34, 74321 Bietigheim-Bissingen, Germany +49 7142 78 0 corpcom@tdurr.com	Datenschutzbeauftragter, Carl-Benz-Straße 34, 74321 Bietigheim-Bissingen, Germany +49 7142 78 0 dataprotection@tdurr.com
Dürr Assembly Products GmbH	Köllner Straße 122 - 128, 66346 Püttlingen, Germany +49 6898 692-0 durr-ap@tdurr.com	Datenschutzbeauftragter, Köllner Straße 122 - 128, 66346 Püttlingen, Germany +49 6898 692-0 dataprotection-durr-ap@tdurr.com
Dürr IT Service GmbH	Carl-Benz-Straße 34, 74321 Bietigheim-Bissingen, Germany +49 7142 78 0 corpcom@tdurr.com	Datenschutzbeauftragter, Carl-Benz-Straße 34, 74321 Bietigheim-Bissingen, Germany +49 7142 78 0 dataprotection@tdurr.com
Dürr Ltd.	Broxell Close, CV34 5 QF Warwick, Great Britain +44 1926 418	Contact for Data Protection, Broxell Close, CV34 5 QF Warwick, Great Britain +44 1926 418 Karen.Williams@tdurr.co.uk
Dürr Poland Sp. z o.o.	Ul Zolkiewskiego 125, 26600 Radom, Poland +48 48 3 61 01 00 durr@tdurr.pl	Contact for Data Protection, Ul Zolkiewskiego 125, 26600 Radom, Poland +48 48 3 61 01 00 andreas.federmann@tdurr.com
Dürr Somac GmbH	Zwickauer Straße 30, 09366 Stollberg, Germany +49 37296 547-0 somac@tdurr.com	Datenschutzbeauftragter, Zwickauer Straße 30, 09366 Stollberg, Germany +49 37296 547-0 datenschutz.somac@tdurr.com
Dürr Systems S.A.S.	9 Parc Ariane, Bld. des Chênes, Immeuble GAIA, 78280 Guyancourt, France +33 1 81 88 01 40 durr.france@tdurr.com	Contact for Data Protection, 9 Parc Ariane, Bld. des Chênes, Immeuble GAIA, 78280 Guyancourt, France +33 1 81 88 01 40 Olivier.HAY@tdurr.com

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Dürr Systems Czech Republic a.s.	Podolí 1237, 58401 Ledec nad Sázavou, Czech Republic +420 569 726 097 info.cz@duerr.com	Contact for Data Protection, Podolí 1237, 58401 Ledec nad Sázavou, Czech Republic +420 569 726 097 Martin.Turek@duerr.com
Dürr Systems Spain, S.A.	C/ Zuatzu 8, Planta 2ª, Parque Empresarial Zuatzu - Edificio Oria, 20018 Donostia - San Sebastián, Spain +34 943 31 70 00 duerr-spain@duerr-spain.com	Contact for Data Protection, C/ Zuatzu 8, Planta 2ª, Parque Empresarial Zuatzu - Edificio Oria, 20018 Donostia - San Sebastián, Spain +34 943 31 70 00 echeveste@duerr-spain.com
Dürr Systems spol. s r.o.	Tomášikova 50/E, 83104 Bratislava, Slovakia +421 41 507 84-03 info.slovakia@duerr.com	Contact for Data Protection, Tomášikova 50/E, 83104 Bratislava, Slovakia +421 41 507 84-03 meinolf.osterwinter@duerr.com
Dürr Systems Wolfsburg GmbH	Westrampe 8, 38442 Wolfsburg, Germany +49 (0) 5362 9637-0 info.wolfsburg@duerr.com	Datenschutzbeauftragter, Westrampe 8, 38442 Wolfsburg, Germany +49 (0) 5362 9637-0 jens.winter@duerr.com
iTAC Software AG	Aubachstraße 24, 56410 Montabaur, Germany + 49 (0) 2602 1065-0 kontakt@itac.de	Datenschutzbeauftragter, Aubachstraße 24, 56410 Montabaur, Germany + 49 (0) 2602 1065-0 datenschutz@itacssoftware.com
Luft- und Thermochnik Bayreuth GmbH	Markgrafenstraße 4, 95497 Goldkronach, Germany +49 9273 500-0 info@ltb.de	Data Protection UG, Allersdorf 19, 95463 Bindlach, Germany +49 9208 6573015-0 info@protectmydata.de
Olpidürr S.p.A.	Via G. Pascoli, 14, 20090 Novegro di Segrate (MI), Italy +39 02 70 21 21 sales@olpidurr.it	Contact for Data Protection, Via G. Pascoli, 14, 20090 Novegro di Segrate (MI), Italy +39 02 70 21 21 Fabio.Fantauzzo@olpidurr.it
Schenck Italia S.r.l.	Via Varese 6/b, 20037 Paderno Dugnano, Italy +39 0291 00 24 31 schenck.italia@sit.schenck.net	Contact for Data Protection, Via Varese 6/b, 20037 Paderno Dugnano, Italy +39 0291 00 24 31 moreo@sit.schenck.net
Schenck Limited	Broxell Close, CV34 5 QF Warwick, Great Britain +44 1926 418-898	Contact for Data Protection, Broxell Close, CV34 5 QF Warwick, Great Britain +44 1926 418-898 Paul.Kearns@schenck.co.uk
Schenck RoTec GmbH	Landwehrstraße 55, 64293 Darmstadt, Germany +49 (0) 6151 – 32 2311 rotec@schenck.net	Datenschutzbeauftragter, Landwehrstraße 55, 64293 Darmstadt, Germany +49 (0) 6151 – 32 2311 dataprotection@schenck.net
Schenck S.A.S.	2 rue Denis Papin, 95280 Jouy le Moutier, France +33 1 34 32 90 00 ssa@ssa.schenck.net	Contact for Data Protection, 2 rue Denis Papin, 95280 Jouy le Moutier, France +33 1 34 32 90 00 bonis@ssa.schenck.net
Schenck Technologie- und Industriepark GmbH	Landwehrstraße 55, 64293 Darmstadt, Germany +49 (0)6151 / 32-1200 schenck-technologiepark@schenck.net	CAS DatenschutzConsulting, Friedensstraße 20, 63179 Obertshausen, Germany + 49 6104-9808-0 info@cas-security.de
Stimas Engineering S.R.L.	Strada Torino 34/36, 10092 Torino, Italy +39 011 397 2770	Contact for Data Protection, Strada Torino 34/36, 10092 Torino, Italy +39 011 397 2770 Roberto.Silvestro@cpm-spa.com
Verind S.p.A.	Via Papa Giovanni XXIII 25/29, 20090 Rodano (Milano), Italy +39 02 95 95 171 Verind@verind.it	Contact for Data Protection, Via Papa Giovanni XXIII 25/29, 20090 Rodano (Milano), Italy +39 02 95 95 171 Antonella.Perego@verind.it